Warranty

FlameOFF Coatings, Inc. offers the following limited warranty for FlameOFF® FCI – Fire Barrier Paint:

When applied on approved internal surfaces and in full compliance with the label directions for the proper preparation of surfaces, storage and application of the product, and proper maintenance of the dry film coating, FlameOFF® FCI – Fire Barrier Paint will not, under normal conditions, peel, crack, or chip for a period of 10 years. In the event that FlameOFF® FCI – Fire Barrier Paint fails to perform to the warranty standard expressed above, FlameOFF Coatings, Inc. shall provide, at no charge, a sufficient quantity of FlameOFF® FCI – Fire Barrier Paint to completely re-coat the surfaces found to be defective.

This is the sole and exclusive remedy for all warranty claims. All warranty claims must be submitted to FlameOFF Coatings, Inc. in writing, and must be received within 30 days following the discovery of the defect.

Warranty claims must include the following information:

1. Proof of purchase (clearly showing date of purchase); and

2. Documented proof of the defect, including the date that the defect was discovered. FlameOFF Coatings, Inc. reserves the right to inspect any surfaces addressed within the warranty claim to substantiate the validity of the claim.

This limited warranty shall be null and void in the event that any of the following conditions are found to have occurred:

1. If the original containers of FlameOFF® FCI – Fire Barrier Paint were diluted, mixed with other materials, or adulterated in any other manner;

2. If the original containers of FlameOFF® FCI – Fire Barrier Paint were not stored under the recommended storage conditions, and/or the containers were used later than one year after the date of purchase;

3. If FlameOFF® FCI – Fire Barrier Paint was not applied in a uniform manner at the recommended thickness and monitored during the application process by an ICC certified professional (or an outside independent testing agency with comparable certification that has been approved by the regulatory agency) to verify proper preparation and application thickness;
4. If the applied dry film thickness of the FlameOFF® FCI – Fire Barrier Paint coating is not properly maintained after application. Improper maintenance includes, but is not limited to: failure to promptly and properly repair damage resulting from abrasion, cracking of the underlying structure, or punctures; or

5. Exposure of the applied dry film FlameOFF® FCI – Fire Barrier Paint coating to caustic or acidic chemicals, organic solvents, or other aggressive chemical agents.

Material Handling & Application Procedures

FlameOFF® FCI – Fire Barrier Paint must be protected from freezing temperatures.

Recommended conditions for storage are 40 to 85°F with no greater than 85% humidity.

Product should not be stored in direct sunlight. Do not apply any product that has been frozen or exposed to any contaminants.

When stored as directed, unopened containers of product have a shelf life of one year from the production date indicated on the container.

Do not apply FlameOFF® FCI – Fire Barrier Paint if the ambient temperature is below 40°F.

Gently mix prior to use. Apply at container consistency.

Do not thin, strain, or modify the product in any manner.

Once shipped from our warehouse product cannot be returned.